

Consultations during the whole year

Summer opening times: 1. May - 31. October
Monday- Friday: 9-12 am
Monday, Tuesday, Thursday: 2-5 pm

Target group:

New EU-Immigrants without social claims, without shelter

Open Consultations:

Romanian: Monday, Wednesday and Friday

Bulgarian, Turkish: Tuesday and Thursday

Italian: Thursday and Friday

Hungarian: Monday and Wednesday

Serbian/Croatian: Tuesday

Spanish and French: By request

We offer consultations concerning following themes:

- Perspectives/ Lack of perspectives in Munich, in terms of work, flat and the social system
- Possibilities for accommodation
- Health insurance
- Post address
- German language courses
- Return to native country
- Mediation to other specific consultation offices.



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Winter protection program:

Winter opening times: 1. November - 30. April
Monday - Sunday: 1-9 pm

Target group:

All persons who need a sleeping place

Consultations in our office in following languages:

Romanian, Bulgarian, Italian, English, German, Hungarian, Turkish, Serbian, Croatian, Polish, Spanish, French.

We offer:

- Protected sleeping room during the night in the Bayernkaserne (every day from 5 pm until 9 am)
- Central place that gives the admission papers for a sleeping place in the Bayernkaserne during the winter protection time
- Consultations (see content summer time) in “Schiller 25” and in the Bayernkaserne (5 pm until 9 am)
- Crisis interventions.

Outreach work (“Street work” during the whole year):

- Street based outreach and site visits within Munich
- Mobile Consultations
- Crisis interventions.

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